



2024 PERFORMANCE SNAPSHOT

MAIL SERVICE PHARMACY

We collected data from **56 mail service organizations** with **229M+** prescriptions dispensed



DISPENSING ACCURACY

99.99%

of prescriptions dispensed with zero errors



DISTRIBUTION ACCURACY

99.99%

of prescriptions distributed with zero errors

GENERIC DISPENSING RATE

98%

of prescriptions dispensed as generic

CALL CENTER PERFORMANCE

87%

 of calls answered within 30 seconds

2%

 of calls abandoned

TURNAROUND TIME

2

 DAYS to fill prescriptions

Click [HERE](#) to view the 2024 Mail Service Pharmacy Report