

Are you ready for URAC's Workers Compensation Case Management Accreditation?



Your organization has a senior clinical staff person who is qualified to perform clinical oversight for the services provided.

EXAMINE the job description and credentialing of the identified senior clinical staff person.



Your organization promotes standards of practice competency for professional case managers.

VERIFY that standards of practice competency are consistent with scope of practice for the discipline. Enable educational opportunities to assure that standards of practice competency for professional case managers is maintained.



Your organization's professional case managers possess current and active licensure or certification with a legal scope of practice that permits independent assessment.

CONFIRM that credentialing of case managers is documented as occurring prior to hire and no less than every three (3) years.



Case Management Supervisors achieve case management certification within three years of directly supervising the case management process.

ENSURE that case management supervisors achieve case management certification granted by a national organization which is compliant with jurisdictional requirements.



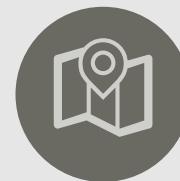
Case Management support staff have licensed case managers available and are not evaluating or interpreting clinical data.

ENSURE case managers are available to support staff for direction and that support staff do not interpret or evaluate clinical data



Your organization conducts annual case management program monitoring and evaluation.

CONFIRM that your organization documents the monitoring and evaluation of case management program performance at least annually.



Your organization obtains claimant/injured worker consent for case management services in accordance with jurisdictional requirements.

VERIFY that consent documentation is included in each case file.



The case manager identifies evolving claimant/injured worker needs and program compliance throughout the case management process.

AUDIT a sample of case files to ensure information is collected from key stakeholders and/or other authorized persons and pertinent information is reviewed in accordance with jurisdictional and policy requirements.