

Is Your Team Ready for AI?

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Today's Presenters



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Create the Future



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Agenda for Today

About URAC

About RediMinds

Discussion

More Info



We have *over 35 years of experience* as
an accreditor

We believe in growth through *education
and quality improvement*

We understand that *excellence looks
different* in every organization

We accredit organizations in the US and
internationally across telehealth, AI,
pharmacies and health systems



Modern Healthcare

**2025 BEST IN
BUSINESS**

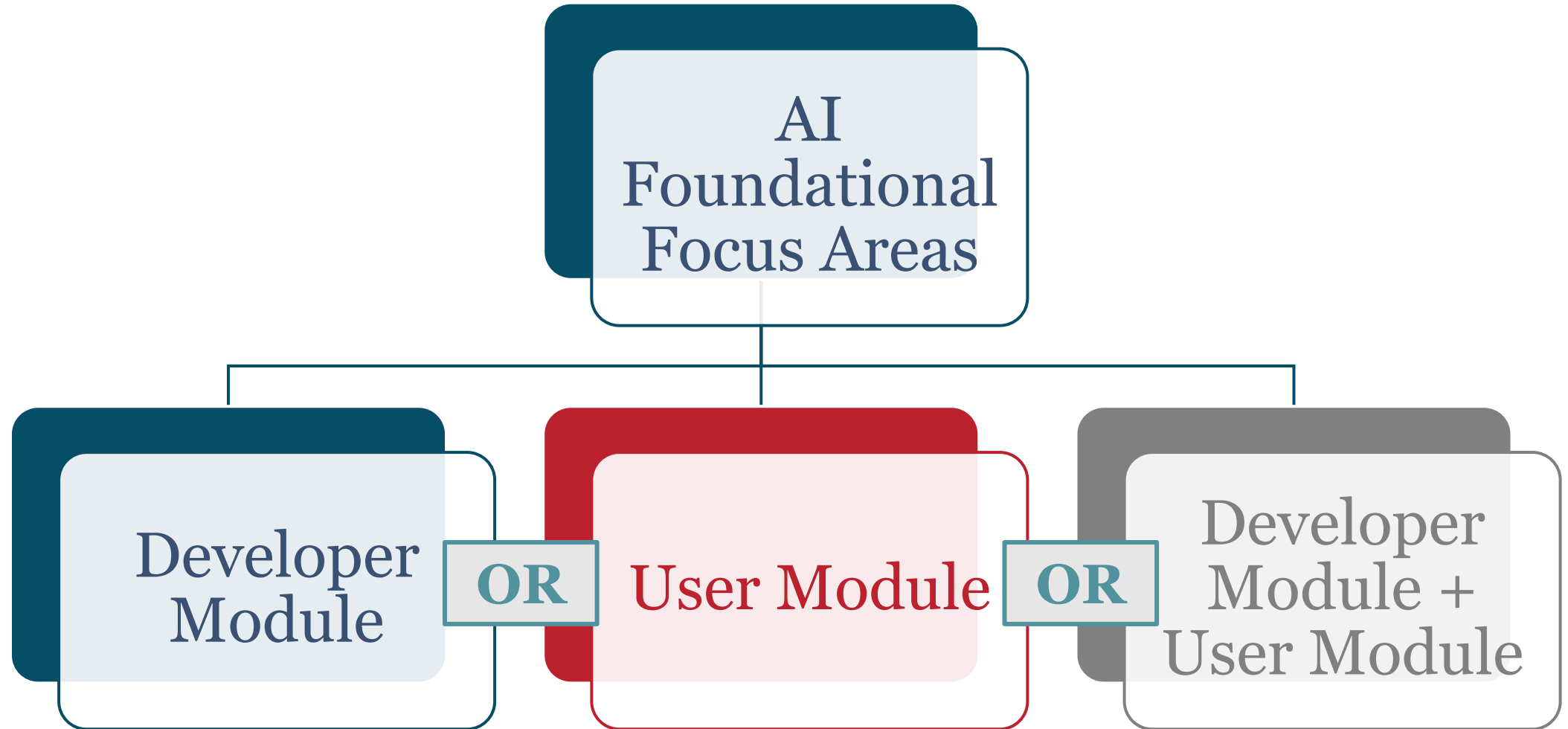


ACCREDITED



CERTIFIED

AI Accreditation Program Structure



Artificial Intelligence in Healthcare Accreditation v. 1.0 – Standards-at-a-Glance

RISK MANAGEMENT

RM 1: Regulatory Compliance and Internal Controls

- RM 1-1: Regulatory Compliance Management
- RM 1-2: Maintaining Compliance

RM-AI 2: Contracting

- RM-AI 2-1: Written Agreements
- RM-AI 2-2: Statement of Work
- RM-AI 2-3: Contract Management

RM-AI 3: Protection of Consumer Information

- RM-AI 3-1: Privacy and Security of Consumer Information
- RM-AI 3-2: Internal Safeguards
- RM-AI 3-3: Privacy and Security Risk Assessment

RM-AI 4: Risk Analyses

- RM-AI 4-1: Impact Analysis
- RM-AI 4-2: Scalability Analysis
- RM-AI 4-3: Technical Analysis
- RM-AI 4-4: Business Continuity Plan

OPERATIONS AND INFRASTRUCTURE

OPIN 1: Business Management

- OPIN 1-1: Policy and Process Maintenance
- OPIN 1-2: Delegation Management

OPIN 2: Staff Management

- OPIN 2-1: Clinical Credentialing
- OPIN 2-2: Employment Screening
- OPIN 2-3: Staff Learning and Development
- OPIN 2-4: Code of Ethical Conduct
- OPIN 2-5: Employee Engagement

OPIN-AI 3: Leadership

- OPIN-AI 3-1: Clinical Leadership
- OPIN-AI 3-2: Technical Leadership
- OPIN-AI 3-3: Ethical Leadership

PERFORMANCE MONITORING AND IMPROVEMENT

PMI 1: Quality Management Program

- PMI 1-1: Quality Structure
- PMI 1-2: Data Collection and Analysis

DEVELOPERS MODULE

DEV 1: AI System(s) Management

- DEV 1-1: AI System(s) Management Plan
- DEV 1-2: Annual AI System(s) Management Plan Evaluation Outcomes

DEV 2: AI System(s) Build and Data Management

- DEV 2-1: AI System(s) Build
- DEV 2-2: AI System(s) Training
- DEV 2-3: AI Data Governance

DEV 3: AI System(s) Testing

- DEV 3-1: Pre-Deployment Testing
- DEV 3-2: AI System(s) Validation and Evaluation
- DEV 3-3: Addressing Drift and False Findings

DEV 4: AI Development Disclosures

- DEV 4-1: Disclosure Procedures
- DEV 4-2: Intended Use
- DEV 4-3: Ethical Development and Use
- DEV 4-4: Data Features
- DEV 4-5: AI System(s) Testing Disclosure
- DEV 4-6: Performance Limitations

USERS MODULE

USER 1: AI System(s) User Management

- USER 1-1: AI System(s) User Management Plan
- USER 1-2: Annual AI System(s) User Management Plan Evaluation Outcomes

USER 2: AI System(s) User Testing

- USER 2-1: AI System(s) Testing and Monitoring in User Setting
- USER 2-2: Population Applicability Verification

USER 3: AI System(s) User Training

- USER 3-1: Intended Use
- USER 3-2: Population Applicability
- USER 3-3: AI System(s) Results

USER 4: Appropriate Use of AI System(s)

- USER 4-1: Responsible Use Assessment

USER 5: AI System(s) Use Disclosures

- USER 5-1: Disclosure Procedures
- USER 5-2: Disclosure of AI System(s) Use Impact

Get the
Standards-at-a-Glance



Hello, we are RediMinds

We build

Trusted decision infrastructure for healthcare.

10+

YEARS OPERATING

A decade of building and operating healthcare infrastructure at scale.

50+

MEDICAL SPECIALTIES

Independent physicians and dentists across the full spectrum of clinical expertise.

1 Million+

DECISIONS SUPPORTED

Clinical determinations powered by our technology and expert network.

Hello, we are RediMinds

THE INFRASTRUCTURE WE PROVIDE

01	Federal IDR	Supporting accredited IDREs under the No Surprises Act
02	Prior Authorization	AI-enabled compliance at the speed care requires
03	State Independent Review	External review for state IROs with a broad clinical panel
04	SSA Disability	Clinical truth for disability determinations
05	Workers' Compensation	Defensible answers for every claim and every appeal
06	FWA Reduction	From detection to prevention across fraud, waste, and abuse
07	Credentialing	Clinical reviewers' primary source verified and audit ready

OUR CERTIFICATIONS AND ACCREDITATIONS



OUR RESEARCH AND RECOGNITIONS



Discussion



Risks of Using
AI in Health
Care

Differences
Between Clinical
and Non-Clinical
Staff Use

Spectrum of
Comfort of
Using AI

Preparing Staff

The future of health care innovation depends not only on *what technology can do*, but on whether *people can trust* how it's used.

What's Working
and Next Steps

Advice to Other
Organizations

Want more info from URAC or RediMinds?



RediMinds
Create the Future

Connect with URAC

Future Clients

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Current Clients

ClientRelations@urac.org

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