

Exploring Common Bonds: Community Pharmacies and URAC

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Today's Speakers

Agenda

A Little Bit About URAC

Why Accreditation Matters

Programs to Achieve Your Business Goals

Accreditation Process

Questions



What Brings Us Together Today



About URAC



Our Clients

Specialty Pharmacies
Community Pharmacies
Mail Service Pharmacies
Infusion Pharmacies
Vaccine Providers
Hospitals
Health Plans
Telehealth Providers
Utilization Management
Credentials Verification
Health Websites

Leader in Specialty Pharmacy Accreditation

We have *almost 35 years of experience*
as an accreditor

We believe in growth through *education*
and quality improvement

We understand that *excellence looks*
different in every organization

We know *partnerships are the key* to
our work



ACCREDITED



CERTIFIED

What Is Accreditation?

Independent Review

Verification of Quality

Audit Quality Assurance

Education



Continuous Growth to Meet the Needs of Clients



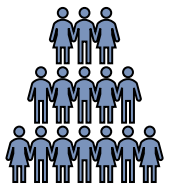
How We Continue to Grow

Streamlining Standards
Increasing Partnerships
Shortening Review Timelines
New Accreditation, Certification and Designation Programs



What We've Added

Affordable pricing
Additional client educational tools
Offerings for smaller organizations



Foundational Principles

Educational approach to reviews
Independent: No consulting services
Reviewers are URAC employed clinicians
High-quality standards developed by experts in the field



URAC's Accreditation Programs



Digital Health

- Health Website
- Remote Patient Monitoring
- Telehealth
- Telehealth Support Services*
- Health Content Provider*



Health and Dental Plan

- Dental Network
- Dental Plan
- Health Network
- Health Plan
- Health Plan with Long-Term Services and Supports
- Marketplace Health Plan
- Medicaid Health Plan
- Medicaid Health Plan with Long-Term Services and Supports
- Medicare Advantage



Patient Care Management

- Case Management
- Disease Management
- Health Contact Center
- Health Utilization Management
- Independent Medical Examination
- Independent Review Organization
- Workers' Compensation Utilization Management



Mental Health and Substance Use Disorder (MH/SUD) Parity

- MH/SUD Parity Compliance Guide
- ParityManager™ Compliance Software
- MH/SUD Parity Accreditation



Administrative Management

- Clinically Integrated Network
- **Community Health Worker**
- Credentials Verification Organization
- Employer-Based Population Health
- Health Contact Center
- Home*
- Patient-Centered Medical
- Provider-Based Population Health
- Health Care Management*



Pharmacy

- Infusion Pharmacy
- Medicare Home Infusion Therapy Supplier
- **Mail Service Pharmacy**
- Pharmacy Benefit Management
- **Pharmacy Services (choose up to four modules)**
 - **Community Dispensing**
 - **Drug Therapy Management**
 - **Point of Care Testing**
 - **Vaccine Administration**
- **Specialty Pharmacy**
- Specialty Physician Practice Dispensing
- Specialty Pharmacy Services
- Rare Disease Center of Excellence*



Health Equity

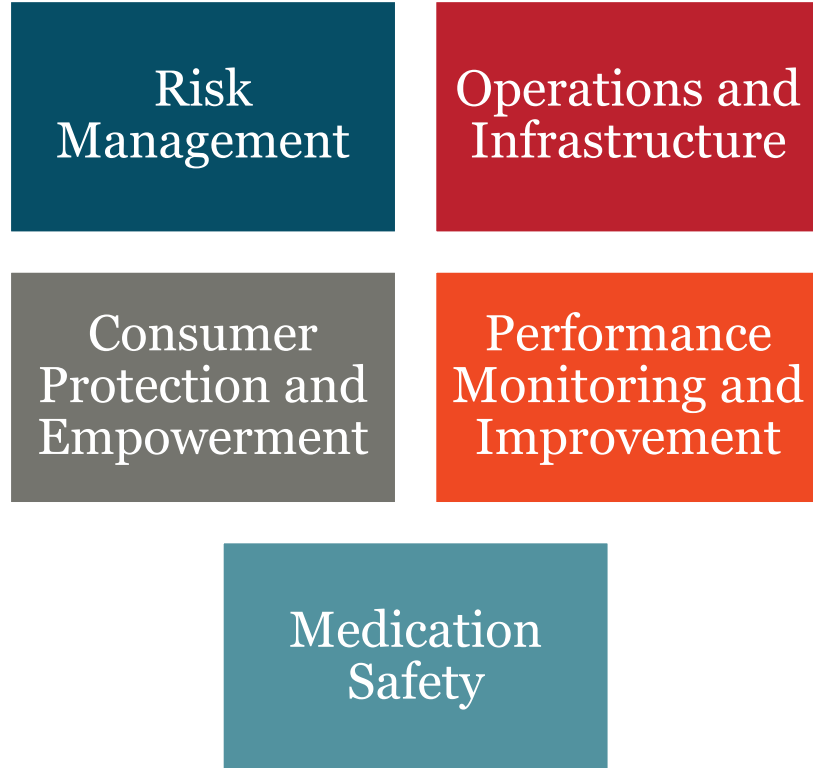


Mental Health at Work

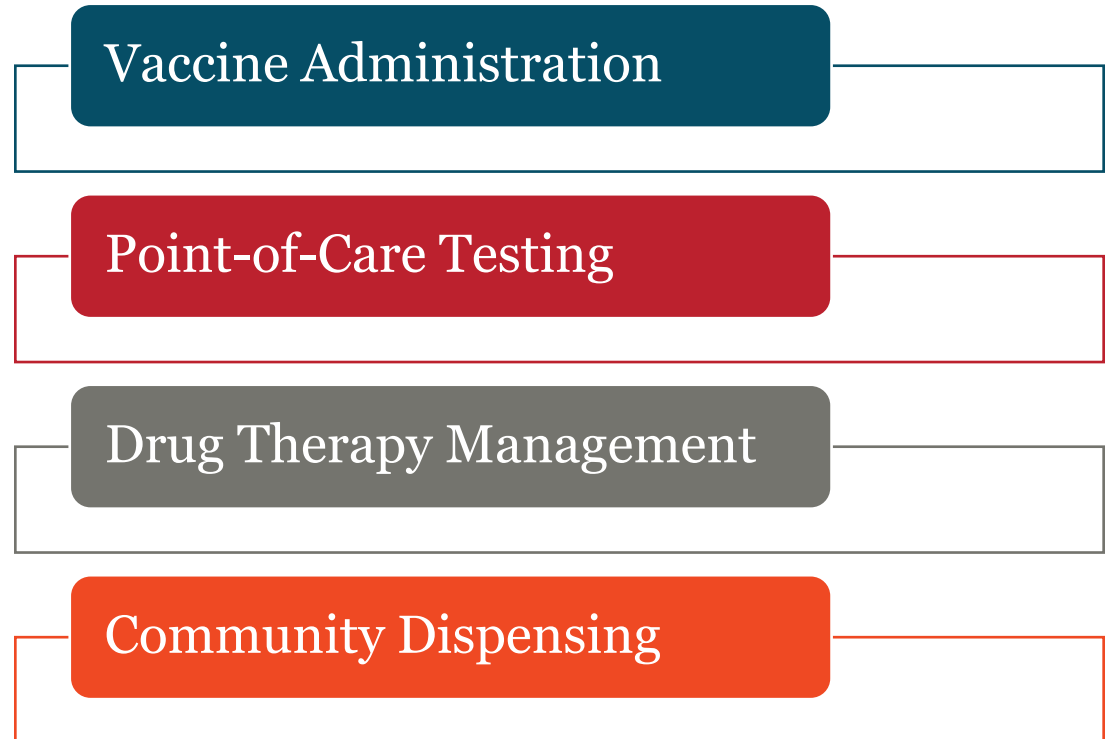
* Denotes program is a certification

Pharmacy Services Accreditation

Focus Areas

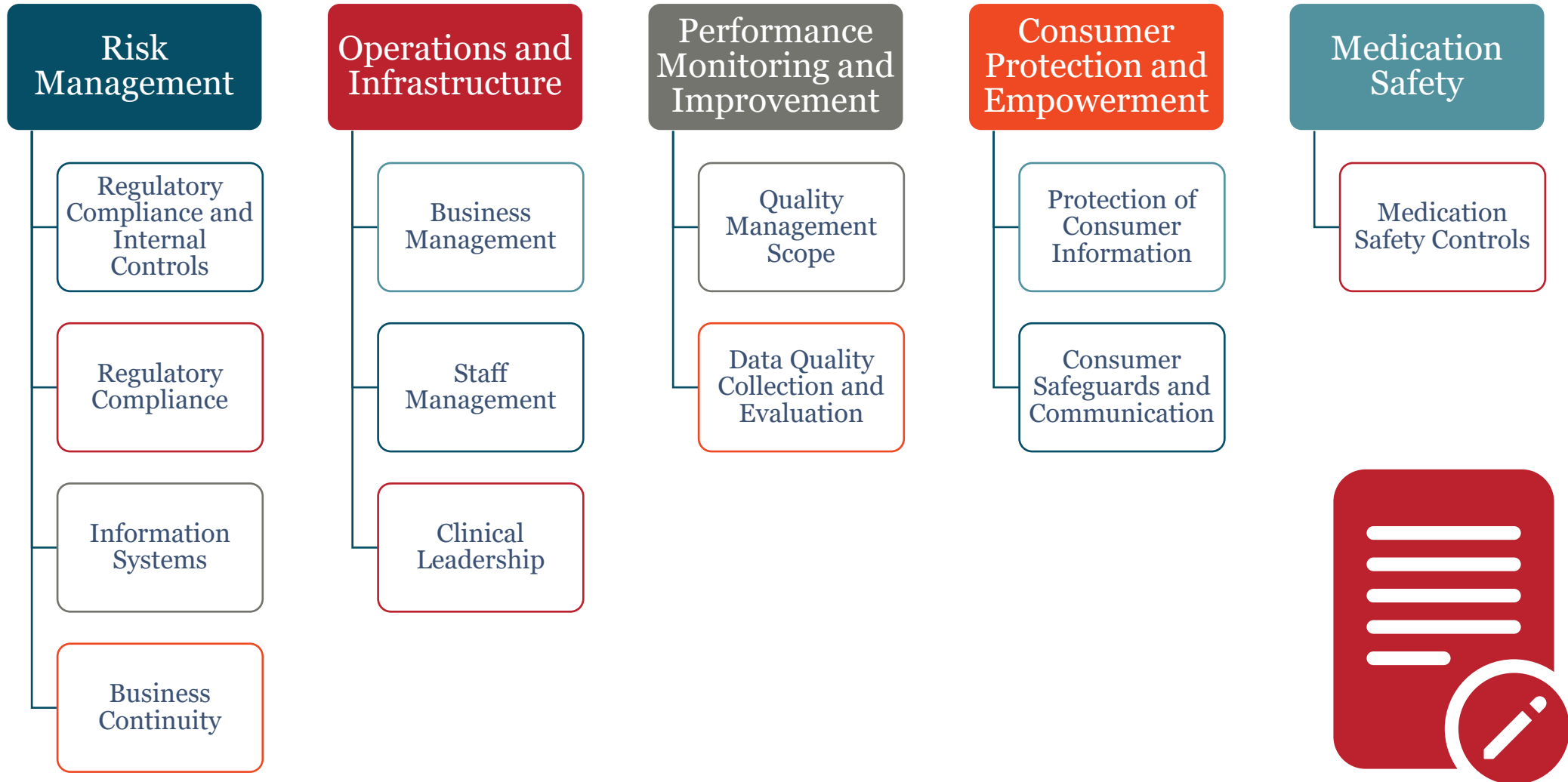


Modules

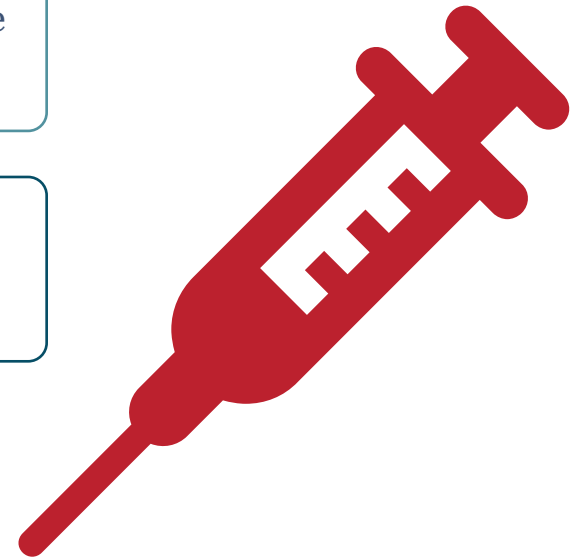
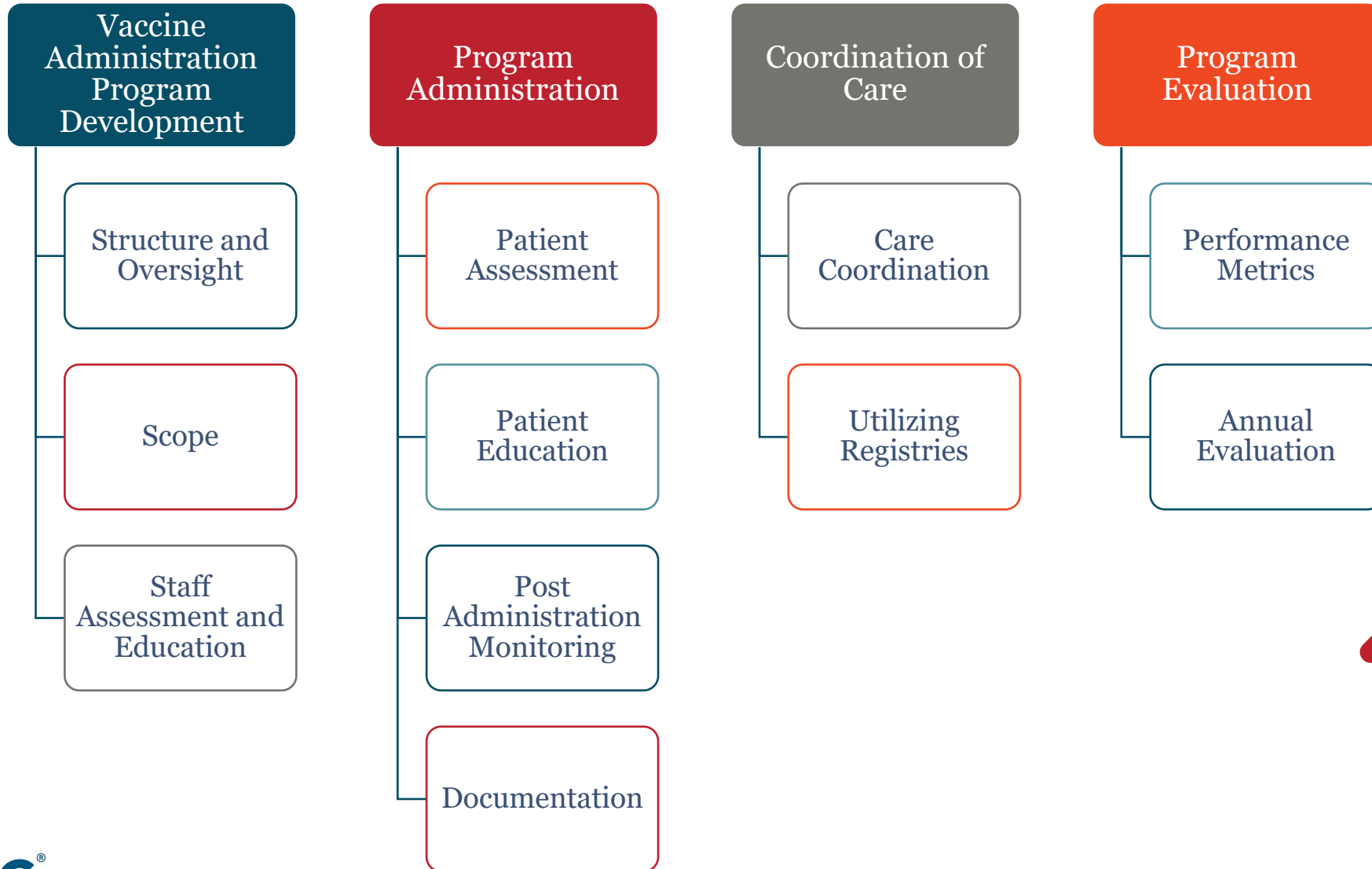


Pharmacy Services Accreditation

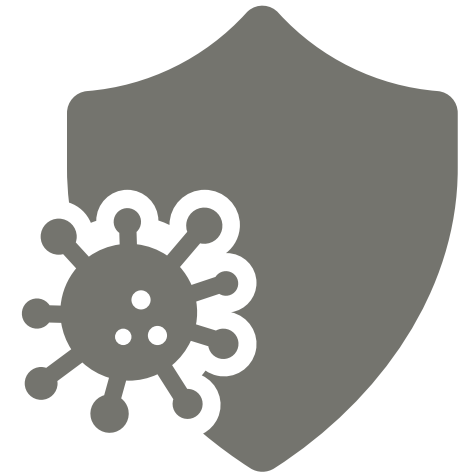
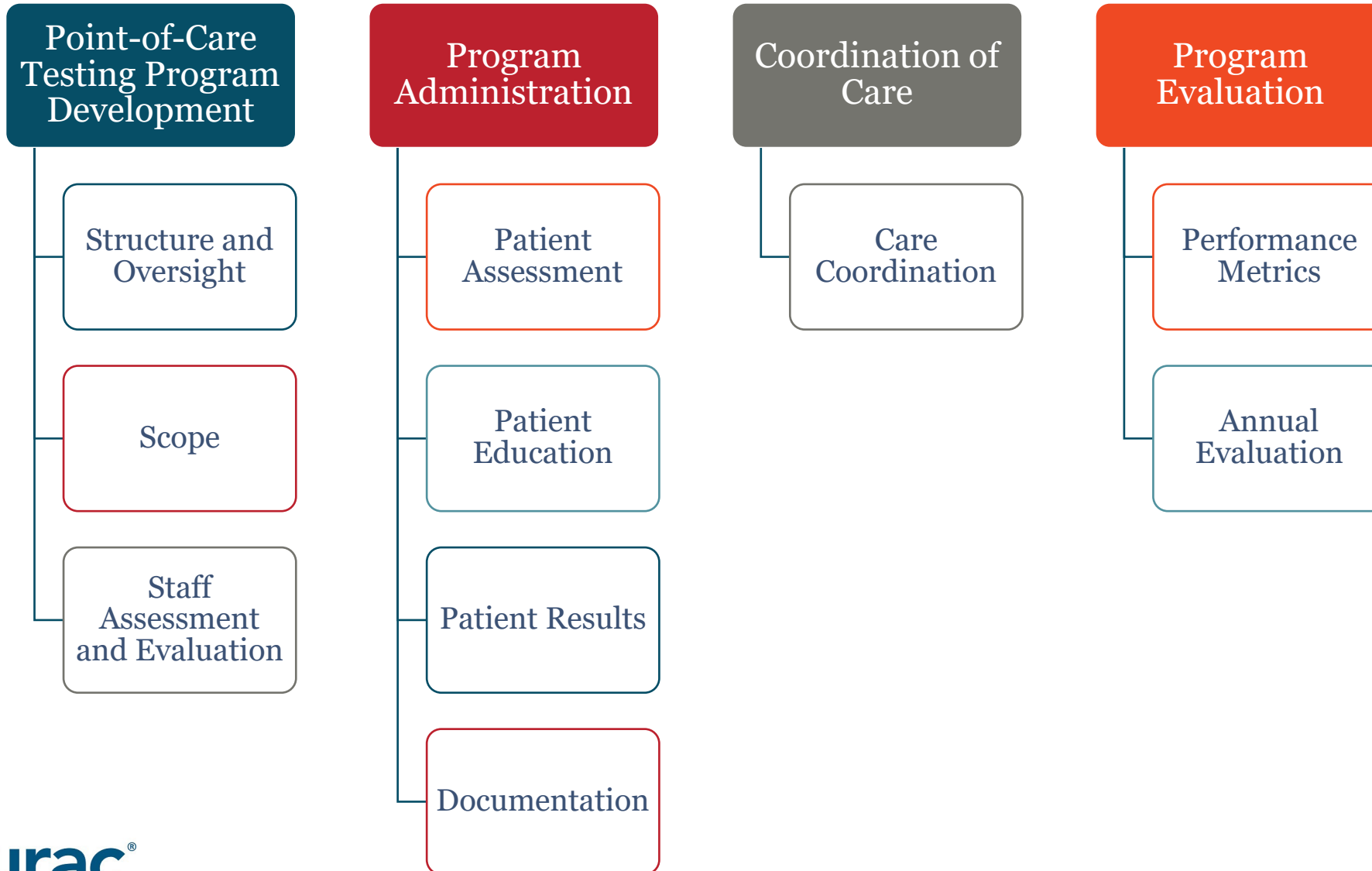
Foundational Focus Areas



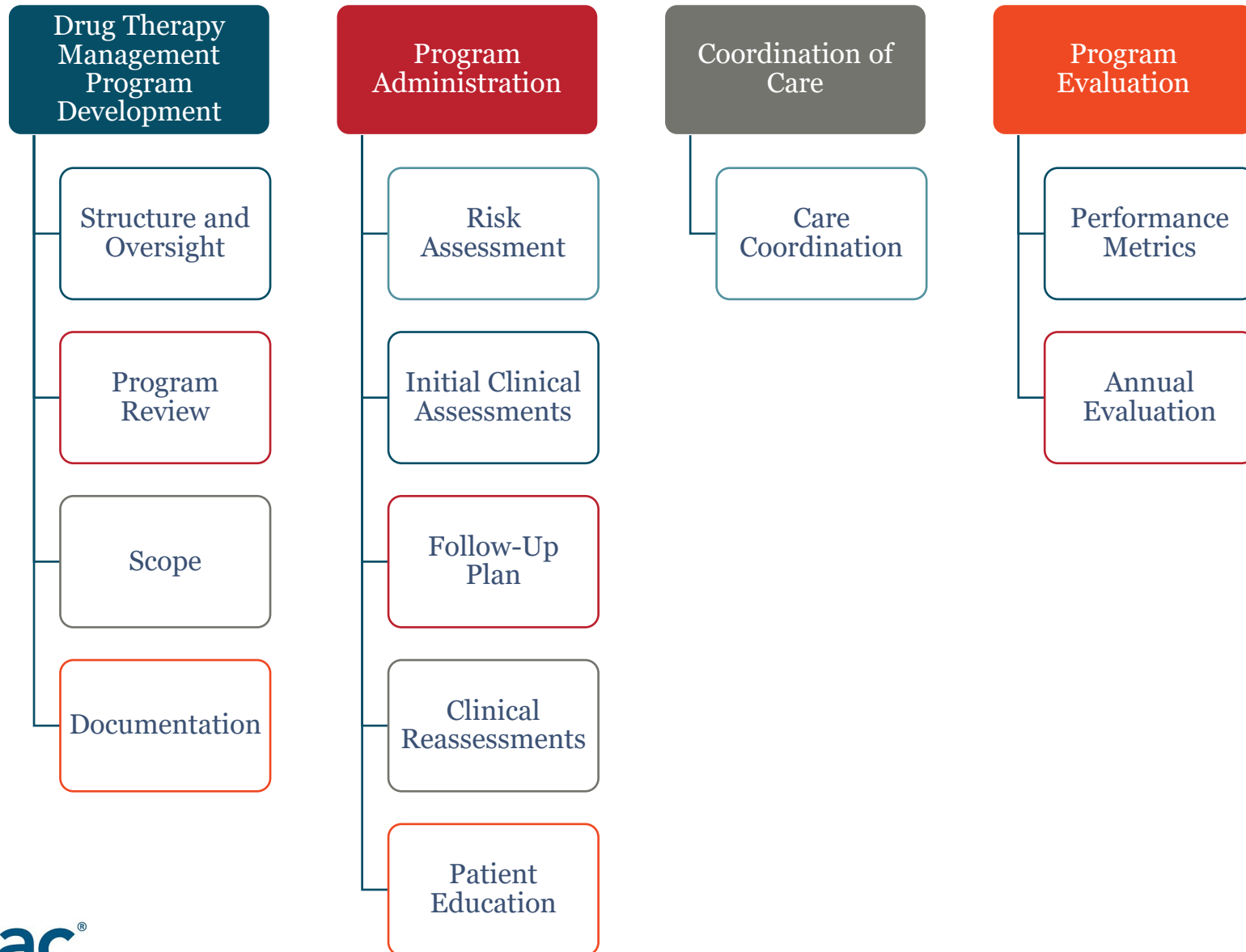
Vaccine Administration Module



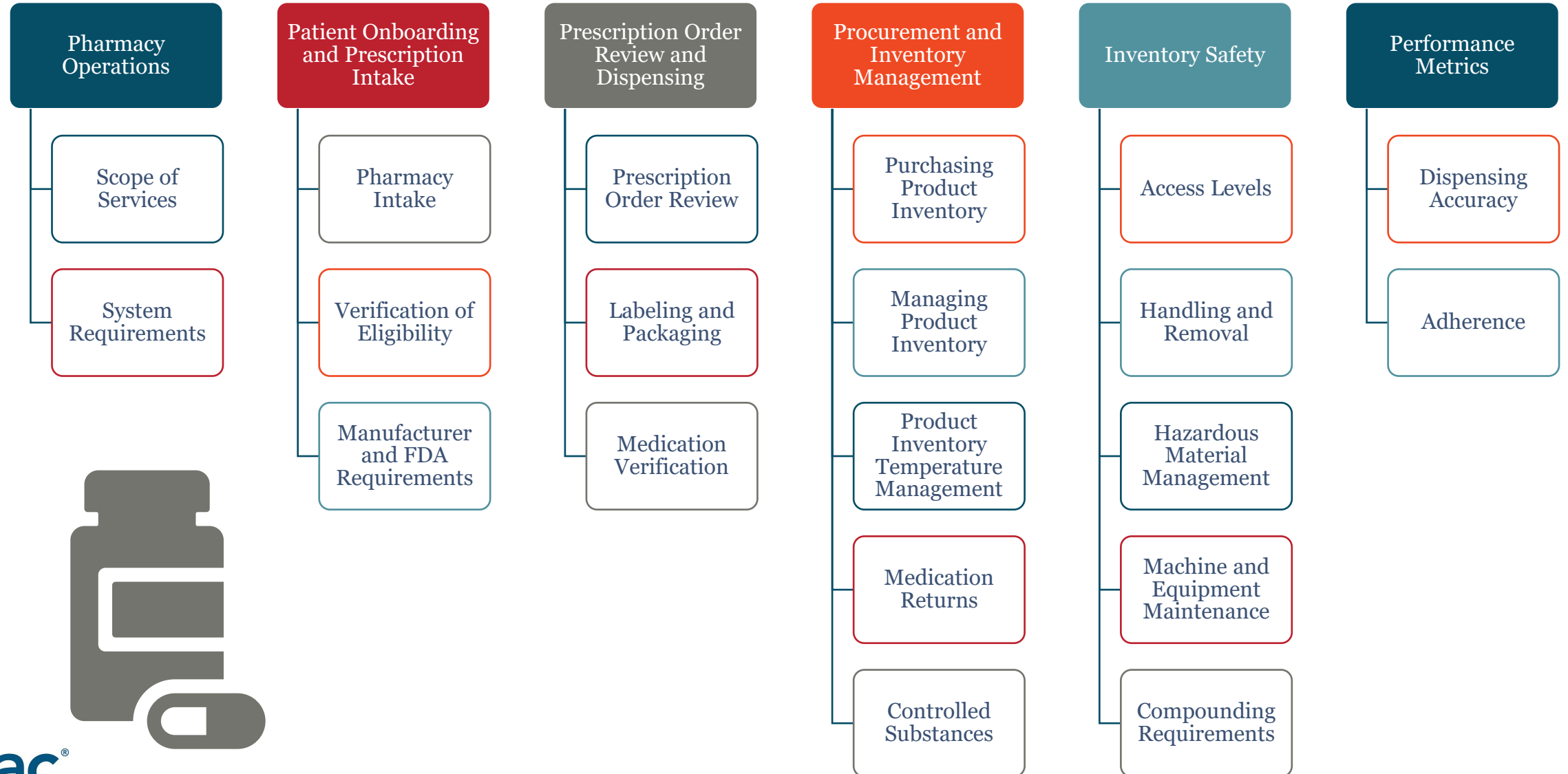
Point of Care Testing Module



Drug Therapy Management Module



Community Dispensing Module



URAC's Specialty and Mail Service Pharmacy Accreditation Programs

2008

500+

v5.0

Payers and manufacturers have independently recognized the value of accreditation and often require SPP and MSP Accreditation for network participation or access to limited distribution drugs

Specialty Pharmacy Accreditation

Mail Service Pharmacy Accreditation

Foundational Focus Areas

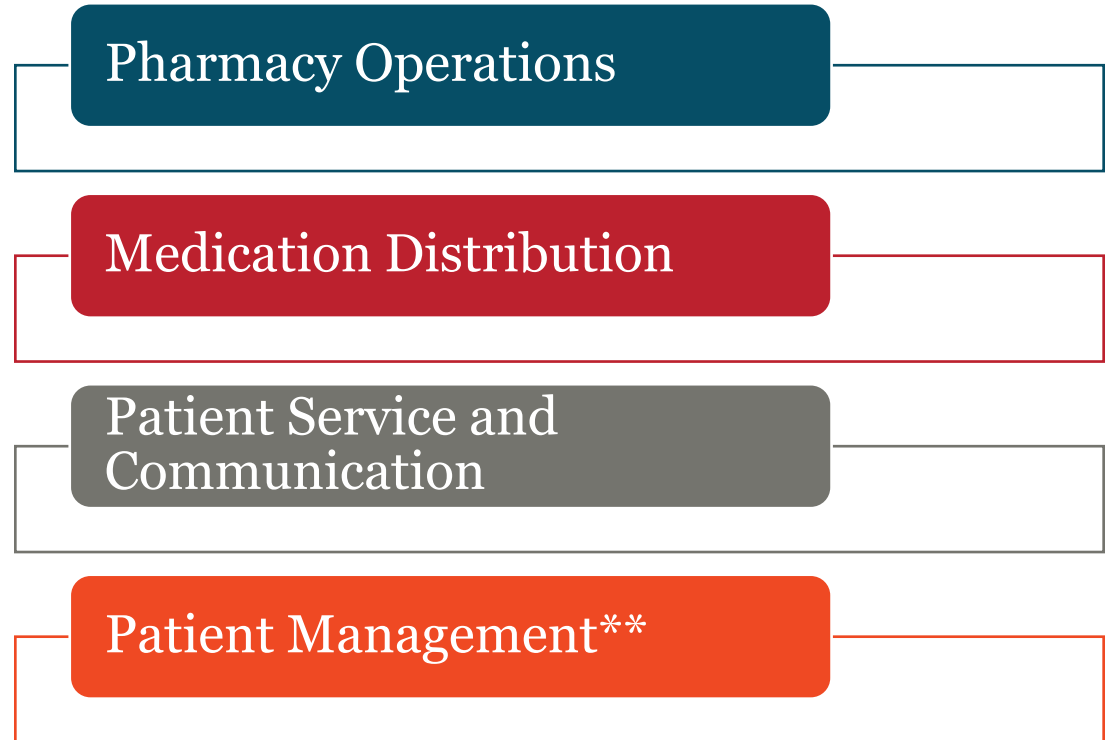
Risk
Management

Operations and
Infrastructure

Consumer
Protection and
Empowerment

Performance
Monitoring and
Improvement

Program Focus Areas



*** Does not apply to Mail Service Pharmacy Accreditation*

Why Small Pharmacies Matter to URAC



Other Accreditations of Interest



Community Health
Worker Program
Accreditation

Health Equity
Accreditation

Mental Health at
Work Accreditation

Community Health Worker Program Accreditation

This first-to-market accreditation recognizes excellence in Community Health Worker Program management

Help CHWPs combat rising costs

Formal recognition through payer fee schedule

Supports sustained funding for CHWPs

Aligns with Medicaid and Medicare goals



Health Equity Accreditation

Program Highlights

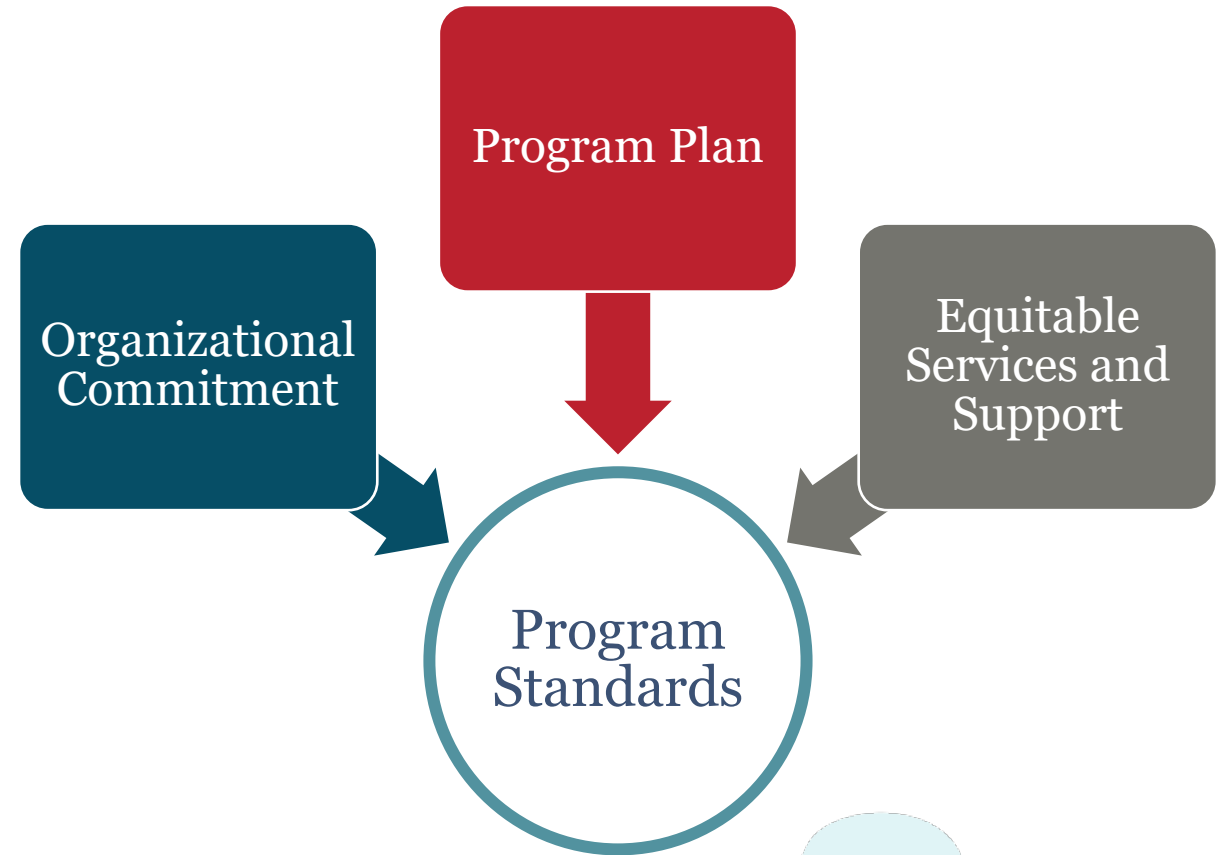
Three-year accreditation

Aligns with CLAS

Initiatives to eliminate disparities

Aligns with CMS framework

Equitable Care is Quality Care

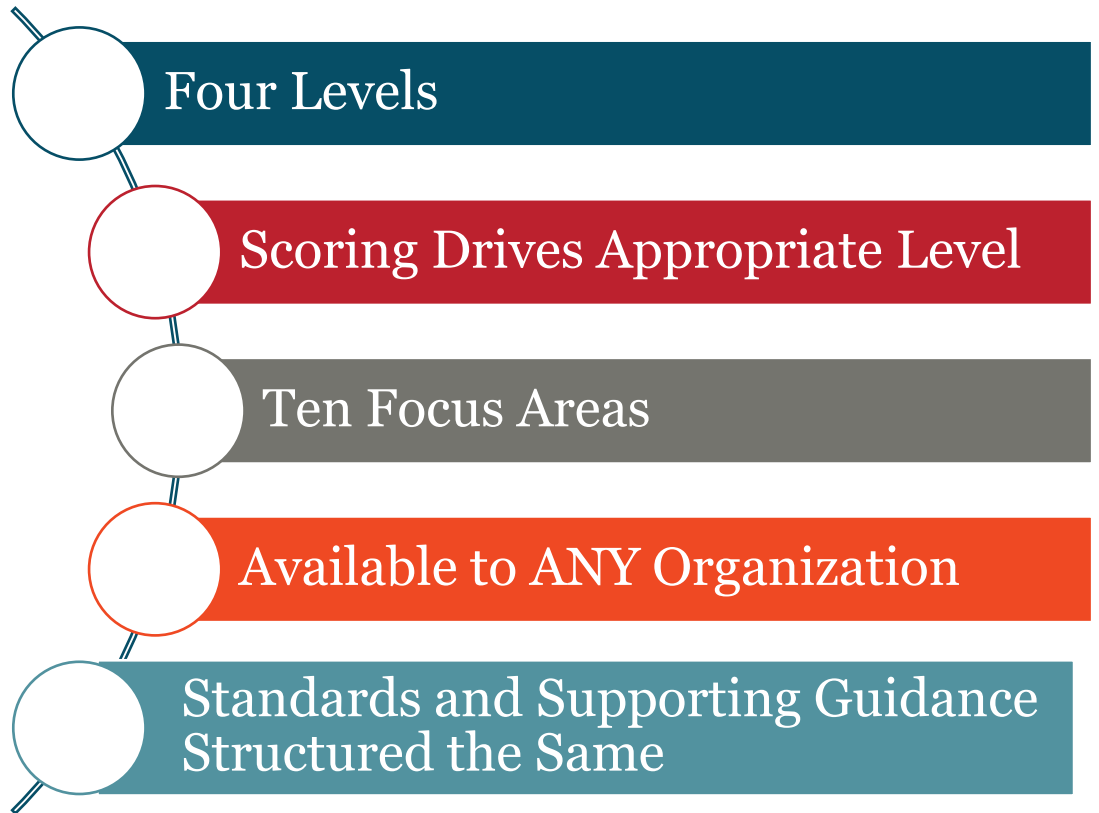


Mental Health at Work Accreditation

Program Purpose

- Promote growth in mental health awareness and strategies within the employer space.
- Provide recognition to organizations that are prioritizing mental health at work.

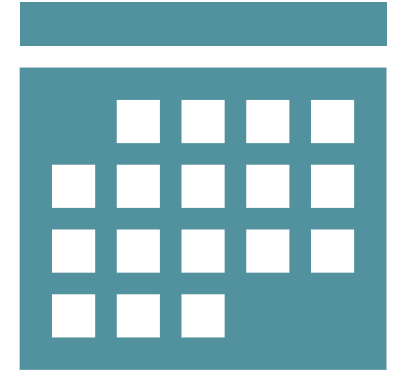
How Accreditation Works



ACCREDITATION PROCESS



Review Timeline

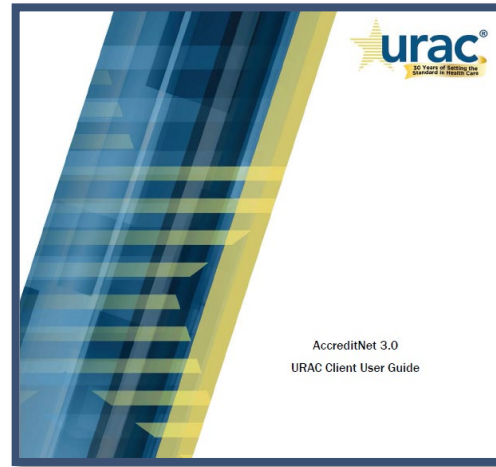


Total Time Frame: six months

* Applies to select, revised programs only



Client Relations
Manager/AccreditNet
Help Desk



AccreditNet Guide



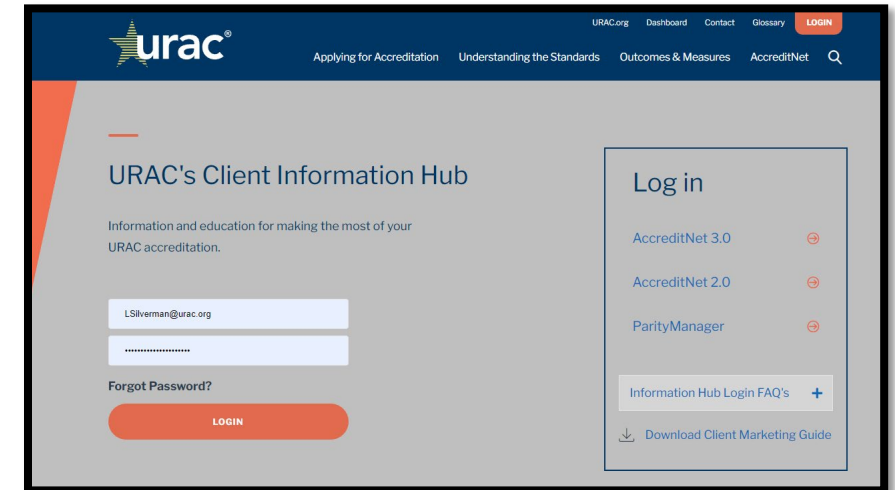
Program Guide

People

Tools



Accreditation Reviewer



Client Information Hub





GPS

Growth. Performance. Success.

Columbus, Ohio
October 26-29



NCPA[®]
NATIONAL COMMUNITY
PHARMACISTS ASSOCIATION

Find URAC at booth 1209!

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