

I. PLAN INFORMATION

II. NON-QUANTITATIVE TREATMENT LIMITATIONS (NQTLs)

III. FACTORS, SOURCES, AND EVIDENTIARY STANDARDS

IV. OPERATIONS MEASURES

V. COMPARATIVE ANALYSIS

VI. FINDINGS AND CONCLUSIONS

VII. PROGRAM STANDARDS

- 1.0: Business Management
 - 1.1: General Regulatory Compliance and Internal Controls
 - 1.2: Maintaining General Compliance
 - 1.3: General Policy and Process Maintenance
 - 1.4: Delegation Management for Functions Subject to Parity
- 2.0: Personnel
 - 2.1: Leadership
 - 2.2: Learning and Development
- 3.0: Parity Compliance
 - 3.1: Parity Compliance Program
 - 3.2: Parity Compliance Activities
 - 3.3: Addressing Parity Compliance Risks or Violations
 - 3.4: Parity Compliance Program Evaluation
- 4.0: Annual/Lifetime Dollar Limits
- 5.0: Benefit Identification and Classification
- 6.0: Financial Requirements
- 7.0: Quantitative Treatment Limitations (QTLs) Requirements
- 8.0: Identification of Non-Quantitative Treatment Limitations (NQTLs)
- 9.0: Comparative Analysis “As Written”
- 10.0: Comparative Analysis “In Operation”
- 11.0: Disclosure of Medical Necessity Criteria
- 12.0: Disclosure of Denial Reasons
- 13.0: Disclosure of Parity Compliance Analysis