

INDEPENDENT MEDICAL EXAMINATIONS V2.0

RISK MANAGEMENT

RM 1: Regulatory Compliance and Internal Controls

RM 1-1: Regulatory Compliance

RM 2: Regulatory Compliance

RM 2-1: Regulatory Compliance

RM 3: Information Systems

RM 3-1: Information Systems Management

RM 3-2: Systems Risk Assessment

RM 4: Business Continuity

RM 4-1: Business Continuity Plan

OPERATIONS AND INFRASTRUCTURE

OPIN 1: Business Management

OPIN 1-1: Policy and Process Maintenance

OPIN 1-2: Delegation Management

OPIN 2: Staff Management

OPIN 2-1: Clinical Staff Credentialing

OPIN 2-2: Employment Screening

OPIN 2-3: Staff Training Programs

OPIN 2-4: Code of Ethical Conduct

OPIN 2-5: Employee Diversity, Equity and Inclusion

OPIN 3: Clinical Leadership

OPIN 3-1: Clinical Staff Leadership

PERFORMANCE MONITORING AND IMPROVEMENT

PMI 1: Quality Management Scope

PMI 1-1: Quality Structure

PMI 2: Quality Data Collection and Evaluation

PMI 2-1: Data Collection and Evaluation

CONSUMER PROTECTION AND EMPOWERMENT

CPE 1: Protection of Consumer Information

CPE 1-1: Privacy and Security of Consumer Information

CPE 2: Consumer Safeguards and Communication

CPE 2-1: Consumer Diversity, Equity and Inclusion

CPE 2-2: Consumer Safety Protocols

CPE 2-3: Consumer Complaint Process

CPE 2-4: Health Literacy Promotion

CPE 2-5: Consumer Marketing Safeguards

IME PROFESSIONAL SAFEGUARDS

IME-PS 1: Professional Safeguards Implemented

IME-PS 1-1: Reviewer/Examiner Attestation

IME-PS 2: Independent Medical Examiner Policy

IME-PS 2-1: Avoiding Conflict of Interest

IME-PS 3: Reviewers'/Examiners' Qualifications

IME-PS 3-1: Selection of Reviewers/Examiners

IME-PS 4: Financial Incentives

IME PROCESS

IME-IP 1: IME Process

IME-IP 1-1: Initial Case Assessment

IME-IP 1-2: Review of Pertinent Information

IME-IP 1-3: Time Frames for IME

Review/Examination

IME-IP 1-4: Opinion Notice