Are you ready for URAC’s Health Plan Accreditation?

Your organization’s protocols for covered mental health and substance use disorder health services are comparable to medical/surgical services under the same health benefit plan. 

**EXAMINE** your health benefit plan analysis report.

Your organization effectively manages your provider network to assure health services are available and appropriate for members.

**CONFIRM** that organizational documents clearly define scope of services, geographic area(s) and population(s) served.

Member rights and responsibilities are defined and communicated.

**REVIEW** current member rights and responsibilities documentation and implementation.

Your organization’s Pharmacy and Therapeutics Committee membership is transparent and appropriate.

**ENSURE** that the committee includes clinical specialties that represent the health needs of covered members.

Your utilization management program supports clinically appropriate health services and drug utilization.

**INTERVIEW** staff to ensure they can describe the structure, basic policies and clinical review criteria in your UM program.

Your appeals, both standard and expedited, meet time frames and notification requirements.

**AUDIT** a random selection of appeal cases for time frames and notification documentation.

Your organization has a comprehensive population health plan strategy that is reviewed regularly.

**REVIEW** the monitoring and annual evaluation of your population health plan strategy.

For more information, please contact businessdevelopment@urac.org or 202-216-9413