

Are you ready for URAC's Community Health Worker Program Accreditation?



Your organization has a program description that provides an overview of your Community Health Worker (CHW) Program.

DOCUMENT your CHW Program's goals and objectives, scope and structure.



Your organization protects the privacy and security of client information.

ENSURE that staff have implemented HIPAA-compliant processes and know how to detect, contain and correct privacy and security violations and data breaches.



The CHW supervisor has the background and training to take on the role.

EXAMINE the job description as well as the learning and development plan for the CHW supervisor.



Your organization recruits, interviews and hires CHWs considering their experiences, position in the community and ability to support the community.

REVIEW the screening and interview process for recruiting CHWs.



Your organization supports CHW staff workforce development.

CHECK a random sample of CHW personnel files to confirm their professional development plans.



Your organization has defined the CHW's scope of practice.

ESTABLISH CHW scope of work and responsibilities relative to other care team members.



Your organization provides CHWs with the resources and support needed to optimize their effectiveness in the community.

SHARE information with CHWs on building relationships with clients and provide CHWs with well-being tools for self-assessment.



Your organization supports CHW learning and development.

CONFIRM that CHWs have been trained and assessed on the skills and competencies needed to do the job.



CHW performance is evaluated against clearly defined benchmarks for success.

SURVEY a random sample of CHW personnel files to confirm that their performance reviews are thorough and co-signed by the supervisor and the CHW.



Your organization conducts annual CHW Program monitoring and evaluation.

ENSURE that your organization documents monitoring and evaluation of the CHW Program performance at least annually.



For more information, please contact
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