Community Health Worker Program Accreditation v1.0

URAC®

CHWP 1: CHW Program
    CHWP 1-1: CHW Program Description – Overview
    CHWP 1-2: CHW Program Description – Scope
    CHWP 1-3: CHW Program Description – Structure
CHWP 2: CHW Program Operations
    CHWP 2-1: Maintaining Compliance
    CHWP 2-2: Policy and Process Maintenance
    CHWP 2-3: Employee Diversity, Equity and Inclusion
    CHWP 2-4: Client Diversity, Equity and Inclusion
    CHWP 2-5: Privacy and Security of Client Information
CHWP 3: CHW Supervision
    CHWP 3-1: CHW Supervisor Qualifications and Qualities
    CHWP 3-2: CHW Supervisor Learning and Development Plan
    CHWP 3-3: Learning and Development – Oversight
    CHWP 3-4: Learning and Development – Client Involvement
    CHWP 3-5: CHW Supervisor Evaluation
    CHWP 3-6: CHW Management and Supervision
CHWP 4: CHW Recruitment and Hiring
    CHWP 4-1: CHW Qualifications and Qualities
    CHWP 4-2: CHW Recruitment
    CHWP 4-3: CHW Interviewing
CHWP 5: CHW Workforce Development
    CHWP 5-1: CHW Professional Compensation and Impact
    CHWP 5-2: CHW Integration and Empowerment

CHWP 6: CHW Scope of Practice and Work Practices
    CHWP 6-1: CHW Scope of Practice
    CHWP 6-2: CHW Integration within the Care Team Structure
    CHWP 6-3: CHW Caseload Management
    CHWP 6-4: Community Outreach and Engagement
    CHWP 6-5: Safety Protocols
    CHWP 6-6: Emergency Protocols
CHWP 7: Support for the CHW
    CHWP 7-1: CHW Well-Being
    CHWP 7-2: Client-Centered Services Support
    CHWP 7-3: Tactical Support
    CHWP 7-4: CHW Documentation Tools and Supplies
CHWP 8: CHW Learning and Development
    CHWP 8-1: Initial Series of CHW Skills
    CHWP 8-2: Initial Series of CHW Competencies
    CHWP 8-3: CHW Training and Assessments
    CHWP 8-4: Ongoing CHW Learning and Development
    CHWP 8-5: CHW Peer Support and Mentorship
CHWP 9: CHW Performance
    CHWP 9-1: Content of CHW Performance Evaluations
    CHWP 9-2: Frequency of CHW Performance Evaluations
CHWP 10: Quality Management and CHW Program Evaluation
    CHWP 10-1: Quality Structure
    CHWP 10-2: Data Collection and Evaluation
    CHWP 10-3: Annual CHW Program Evaluation
    CHWP 10-4: Annual CHW Program Evaluation Outcomes